Before Your Test

REGISTER FOR YOUR TEST  (Choose A or B)

A | PRE-REGISTER (NOTE: This option is encouraged to REDUCE wait time.)
   Step 1: Visit https://mako.exchange/scheduler/registration/?location=29.
   Or scan this QR code with your smartphone.  Step 2: Complete the registration
   form.  Note: Double check the spelling of your name and your date of birth.
   This information must be exactly correct to receive your results.  Step 3: Upon
   completing the form you will receive an email with a Booking ID number. Show
   this number to the site attendant in order to proceed with your test.

B | REGISTER-ON-SITE  (NOTE: This option will INCREASE your wait time.)
   Step 1: Provide a copy of your ID with Name, Date of Birth, and address to the site
   attendant. Additional information including phone number, email, etc. will be required.
   Step 2: The site attendant will complete the registration site form on-site.

After Your Test

Four-Day Test Turnaround

Samples are transported to lab via FedEx or Courier Service
1 to 2 DAYS

Two days are required for the lab to process your sample
1 to 2 DAYS

One day is needed to generate and upload your results
1 DAY

After four days, you receive your results

If you have not received your test results within four days of collection, please call MAKO.

NOTE: Please do not call the lab unless four full days have passed.

How to Access Your Results

Text: “MAKO” to 66349, or scan this QR code, or visit https://mako.luminatehealth.com

If you have problems accessing your results, for fastest service please submit a support ticket via the website below:
https://mako.luminatehealth.com/common/signup

Results will be available after FOUR DAYS.

makomedical.com | 719-416-5857 | Thank you for choosing MAKO.