Service Animals

**Allowed**

Service animals

A service animal is a dog or miniature horse that is individually trained to perform a task or service for a person with a disability.

**Not Allowed**

Pets, assistance, companion, and emotional support animals

These animals may not be individually trained to perform a task or service or a person with a disability, but may help with an aspect of the person’s disability.

As an employee of a retail food establishment, you may ask a customer:

1) “Is the animal required because of a disability?”

2) “What task does it perform?”

*If any animal, even a service animal, is out of control of the owner or not housebroken, that animal can be asked to leave a business. However, the business owner must make its services or goods available to the person with a disability.*