

Safer at Home Guidance for Car Washes

This guidance was developed by the Tri County Health Department (TCHD), in response to the Colorado Department of Public Health and Environment's (CDPHE) Safer at Home Public Health Order 20-28, for owners/operators of carwashes in Adams, Arapahoe and Douglas Counties. This guidance was developed to ensure the health and safety of customers as well as the employees of these facilities during the COVID 19 pandemic and may change as circumstances evolve. For more information on the state-wide Orders please visit CDPHE's [Safer at Home website](#).

Rules for Operation:

- All services provided must be contact-free (meaning no human to human touch)
- Contact-free payment should be made available to the greatest extent possible
- For services beyond standard Full-Service vacuuming and quick wipe downs, no customer waiting is permitted
- Full Professional Detailing Services requiring longer periods of time to complete must be by appointment only
- For standard interior cleaning:
 - Customers are not permitted to wait for more than 15 minutes
 - Customers must remain in their vehicles until instructed to exit
 - Customers should be directed to a pre designated waiting spot away from employees and other customers (e.g. an X mark 6-feet from the vehicle). The designated waiting spot must be for the occupants of a single car only. Customers should not be permitted to walk around the facility while waiting
 - All shared waiting rooms are strictly prohibited
- Facilities must not have more than 50% of their staff working on-site
- All employees must be wearing cloth masks and rubber gloves
- Employees must maintain a minimum of 6-feet distance between themselves and other employees
- Each facility must deputize a workplace 'shift' coordinator charged with addressing any and all COVID-19 issues and communicating with employees regarding the requirements under the orders
- Facilities must encourage and enable regular breaks to wash hands
- Employee breaks must be staggered to avoid gathering
- Each facility must post signage at entrances and other high traffic areas
 - Detailing the safety plan in place (stay in your vehicle, do not exit unless and until directed to do so, etc.)
 - Requiring all customers and employees to remain 6-feet apart at all times
- Each facility must implement symptom monitoring protocol and conduct daily temperature checks and monitor symptoms in employees (See CDPHE Guidance regarding [symptom screening](#))
- Employees must be required to stay home when showing any symptoms or signs of sickness